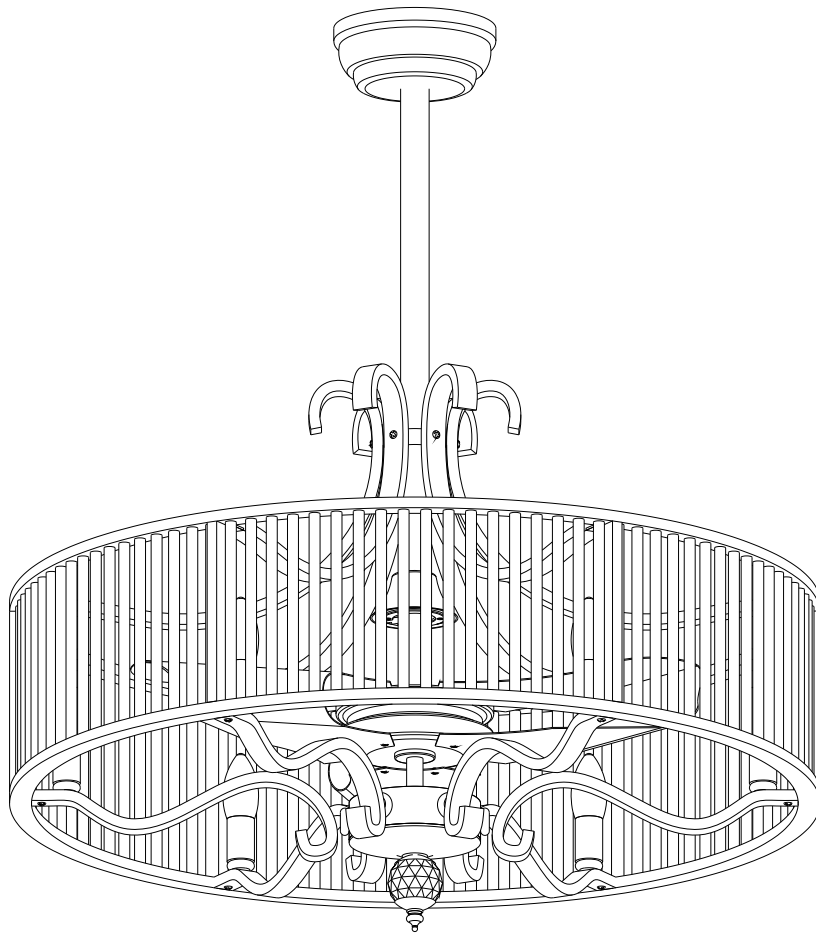


# USE AND CARE GUIDE

## 52-INCH CRYSTAL CEILING FAN



## Warranty

The supplier warrants the fan motor to be free from defects in workmanship and material present at time of shipment from the factory for a lifetime after the date of purchase by the original purchaser. The supplier also warrants that all other fan parts, excluding any glass or acrylic blades, to be free from defects in workmanship and material at the time of shipment from the factory for a period of one year after the date of purchase by the original purchaser. We agree to correct such defects without charge or at our option replace with a comparable or superior model if the product is returned. To obtain warranty service, you must present a copy of the receipt as proof of purchase. All costs of removing and reinstalling the product are your responsibility. Damage to any part such as by accident or misuse or improper installation or by affixing any accessories, is not covered by this warranty. Because of varying climatic conditions this warranty does not cover any changes in brass finish, including rusting, pitting, corroding, tarnishing, or peeling. Brass finishes of this type give their longest useful life when protected from varying weather conditions. A certain amount of "wobble" is normal and should not be considered a defect. Servicing performed by unauthorized persons shall render the warranty invalid. There is no other express warranty. Hampton Bay hereby disclaims any and all warranties, including but not limited to those of merchantability and fitness for a particular purpose to the extent permitted by law. The duration of any implied warranty which cannot be disclaimed is limited to the time period as specified in the express warranty. Some states do not allow a limitation on how long an implied warranty lasts, so the above limitation may not apply to you. The retailer shall not be liable for incidental, consequential, or special damages arising out of or in connection with product use or performance except as may otherwise be accorded by law. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives specific legal rights, and you may also have other rights which vary from state to state. This warranty supersedes all prior warranties. Shipping costs for any return of product as part of a claim on the warranty must be paid by the customer.

## Pre-Installation

### SPECIFICATION

Size	Speed	Volts	Amps	Watts	RPM	Net Weight	Gross Weight	Cube Feet
30in	Level 1	120	0.050	2.7	127	25.62lb	32.23lb	11.35cu.ft.
	Level 2		0.100	6.6	191			
	Level 3		0.154	11	223			
	Level 4		0.221	16.6	265			
	Level 5		0.320	24.4	300			
	Level 6		0.412	32.5	329			

The above data are for reference only, Actually the motor speed of each ceiling fan is a little different. Any products, Subject to actual products as standard.

Specifications & measurements shown are subject to  $\pm 5\%$  variations.



**NOTE:** These are approximate measures. They do not include the amps and wattage used by the light kit.

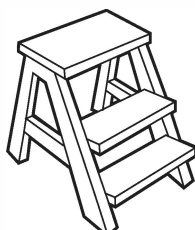
## TOOLS REQUIRED



Phillips  
screwdriver



Flat blade  
screwdriver



Step  
ladder



Wire  
stripper



Electrical  
tape

## SAFETY PRECAUTION

### IMPORTANT : PLEASE READ BEFORE INSTALLATION.

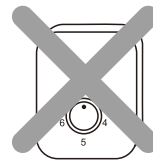
1. Do not connect this remote control ceiling fan to regulator or dimmer switch.
2. Installation must be carried out by a qualified wiring installer.
3. Turn off the electrical mains at the circuit breaker fuse box.
4. Do not use power supply other than 110-120V~ 60Hz.
5. This appliance must be earthed.
6. When mounting the fan, ensure that the safety wire is loop across the ceiling mounting hook.
7. The ceiling mounting hook must be able to withhold a min. weight of 60kg.
8. The ceiling fan must be mounted at a min. height of 7.5 feet / 2.3m of clearance from the floor.
9. Do not place any objects in the path of the blades.
10. When all electrical connections are done, store all wires neatly.
11. Make sure that all screws and connection are tightly screwed and secured.
12. Children should be supervised to ensure that they do not play with the appliance.
13. Ensure that the fan is switched off from the supply mains before removing the guard.

### WARNING

This product is designed to use only those parts supplied with this product and/or accessories designated specifically for use with this product. Using parts and/or accessories not designated for use with this product could result in personal injury or property damage.

### NOTE :

The illustrations in this manual are for explanation purposes only and may differ from the actual unit. It is subjected to change without prior notice for further improvements.



Regulator

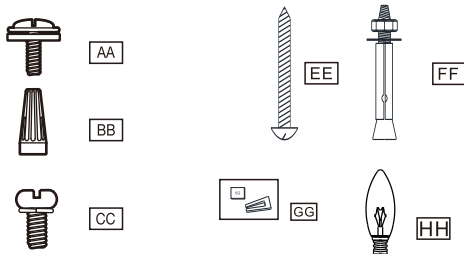


Dimmer switch

## Pre-Installation(continued)

### HARDWARE INCLUDED

#### components table



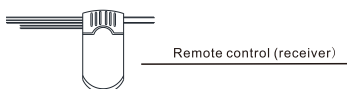
AA	Blade attachment screw and fiber washer	16
BB	Plastic wire nut (not to scale)	3
CC	Blade arm screw and lock washer	1
DD	Pull chain and fob (not to scale) < hand pull chain only >	2
EE	Mounting screws	4
FF	Expansion Bolts	2
GG	Balanced parts package	1
HH	E12 bulb	6

Slide-on mounting bracket

Canopy

20"Ball/downrod assembly

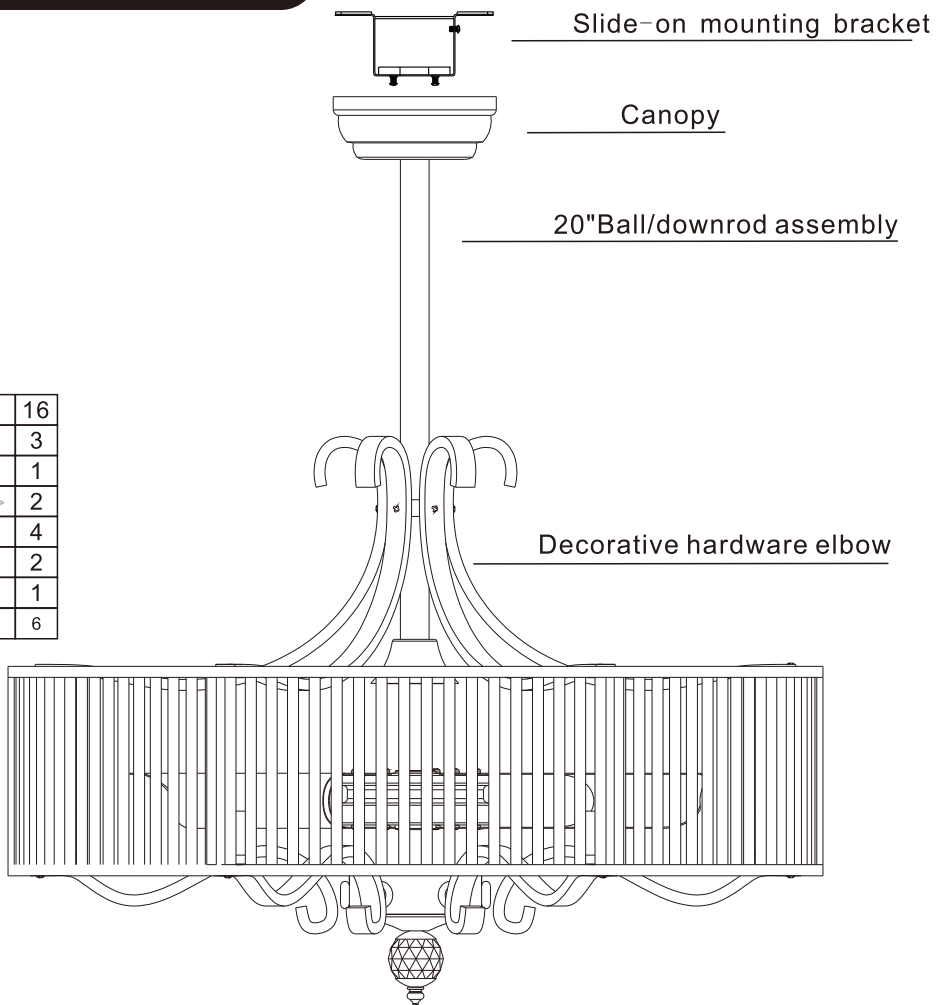
Decorative hardware elbow



Remote control (receiver)



Remote control (Transmitter)



# Installation of the hanging bracket(suspension part)

## 1.Install a hanger on the ceiling

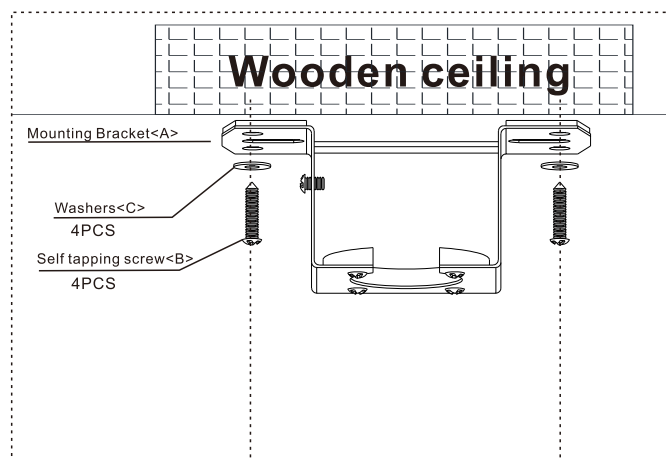
### STEP 1A-WOODEN CEILING

For wooden ceiling, use wood screw to drill on the wooden beam or the “junction box” to fix the hanging bracket (selection is made according to actual requirements of the customers).

SWITCH OFF THE ELECTRICAL MAINS AT THE CIRCUIT BREAKER FUSE BOX.

- 1)Use the Mounting Bracket (A) as a guide, mark the spots where the 4 Self Tapping Screws (B) will be drilled.
- 2)Remove the Mounting Bracket (A), drill 4 holes for 3MM diameter, install the mounting bracket onto wooden ceiling with the 4 Self Tapping Screws (B) & Washers (C).

⚠ **IMPORTANT : SCREWS MUST BE TIGHTENED TILL SNUG**



### STEP 2A -CONCRETE CEILING

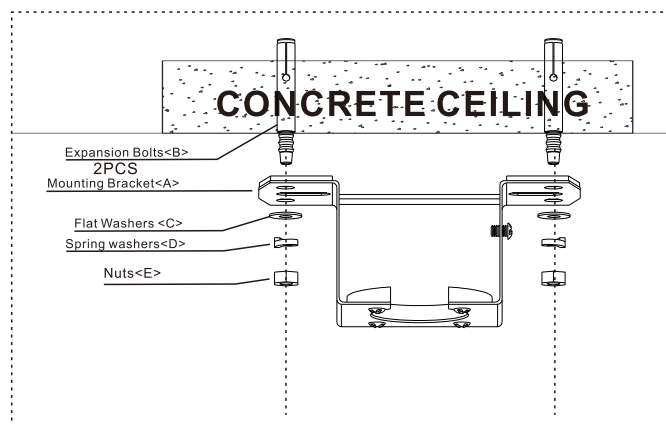
For concrete ceiling, use the percussion bit with diameter 8mm to drill holes according to the length of expansion screws. Then use the attached expansion screws to fix the hanging bracket onto the ceiling (selection is made according to actual requirements of the customers).

SWITCH OFF THE ELECTRICAL MAINS AT THE CIRCUIT BREAKER FUSE BOX.

- 1)Use the Mounting Bracket (A) as a guide, mark the spots where the 4 Expansion Bolts (B) will be drilled.
- 2)Remove the Mounting Bracket (A), drill 4 holes and insert 4 Expansion Bolts (2) into the concrete ceiling, install the mounting bracket and secure with Flat Washers (C), Spring Washers (D) and Nuts (E).

**IMPORTANT : SCREWS & NUTS MUST BE**

⚠ **TIGHTENED TILL SNUG**



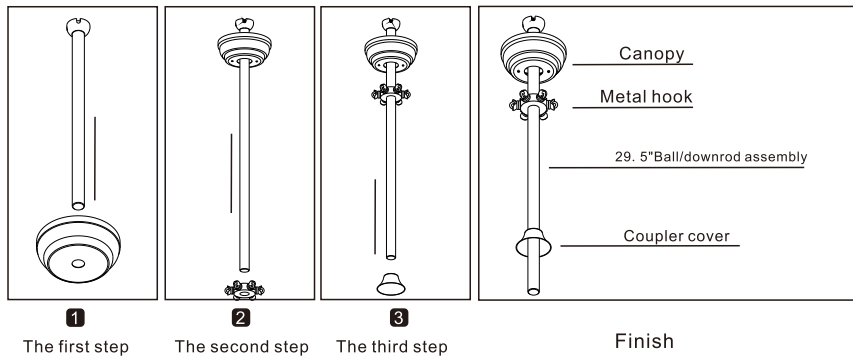
**Remove the hanger from the motor.**



**Note:** According to the ceiling of different materials, use different screws to fix the hanging bracket. Don't fix the hanging bracket on the wood ceiling less than 12MM to prevent danger caused by loosening of screws.  
After the hanging bracket is completed, ensure that it can withstand the tension test of more than 68KG for safety.

# Assembly - Standard Ceiling Mount

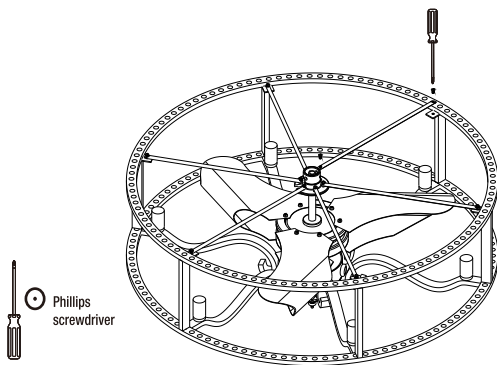
## 1. Install suspension system



### Step by step installation

1. Let's pass the Ball/downrod assembly through the canopy.
2. Let's Pass the Ball/downrod assembly through the Metal hook.
3. Let's Pass the Ball/downrod assembly through the coupler cover.

## 2. Assembling the fan



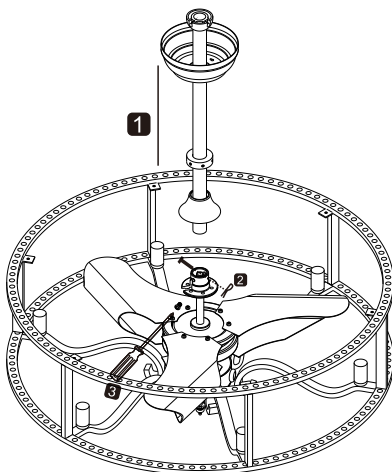
### 1. Remove the connecting bracket

Remove the connecting bracket on the fan and discard it. The connecting bracket is only to ensure that the fan does not deform during transportation.

### 2. Standard ceiling mount

#### **WARNING**

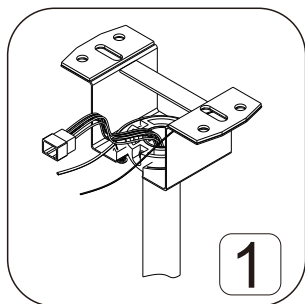
WARNING: Failure to properly install the locking pin could result in the fan becoming loose and possibly falling.



- Loosen, but do not remove, the two setscrews on the collar on top of the motor housing.
- Align the holes at the bottom of the downrod with the holes in the collar on top of the motor housing.
- Carefully insert the hanger pin through the holes in the collar and downrod. Be careful not to jam the hanger pin against the wiring inside the downrod.
- Insert the locking pin through the hole near the end of the hanger pin until it snaps into its locked position.
- Re-tighten the two setscrews on the collar on top of the motor housing.

# Assembly – Attaching the Lights

## 1. Attaching the crystal shade and bulbs

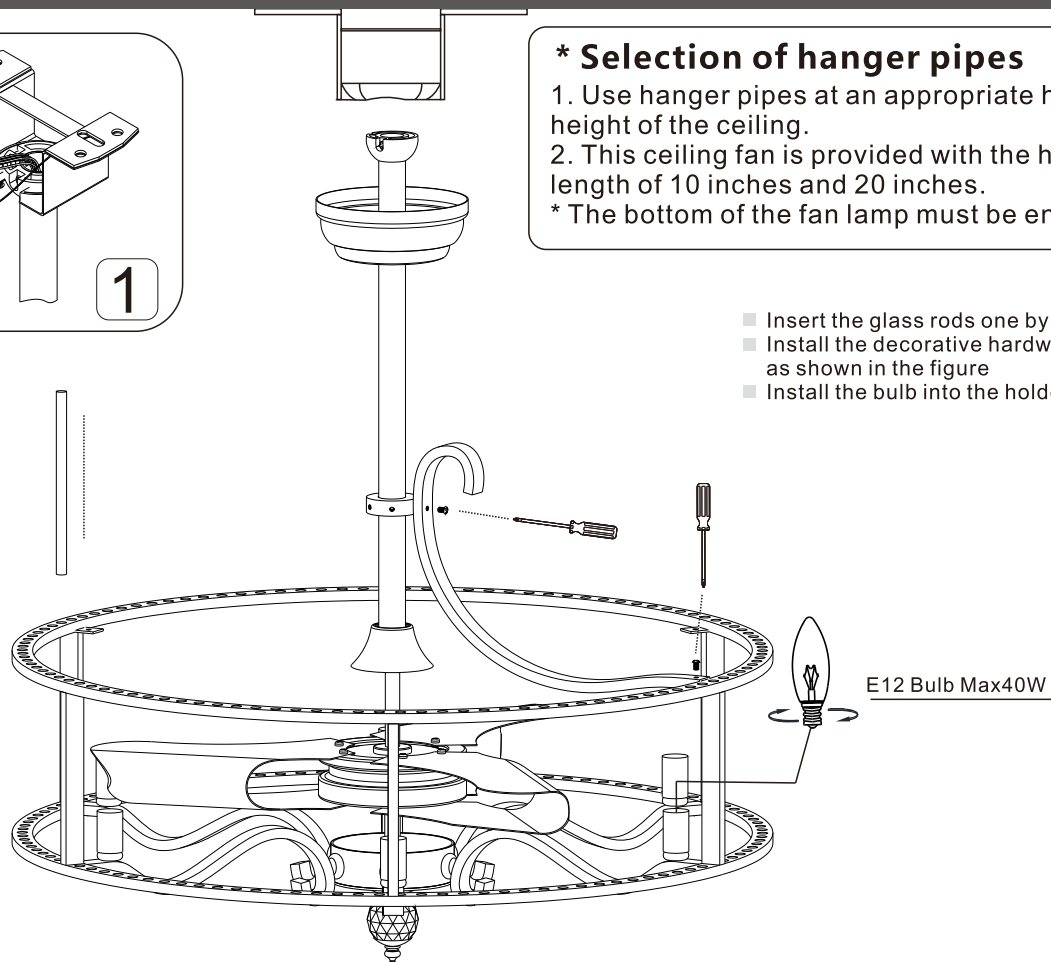


### \* Selection of hanger pipes

1. Use hanger pipes at an appropriate height based on the height of the ceiling.
2. This ceiling fan is provided with the hanger pipe at the length of 10 inches and 20 inches.

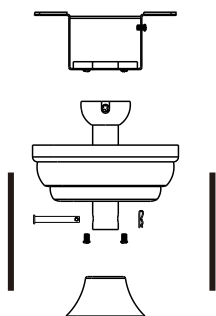
\* The bottom of the fan lamp must be ensure 2.3 meters

- Insert the glass rods one by one into the lamp body
- Install the decorative hardware elbow in the luminaire as shown in the figure
- Install the bulb into the holder



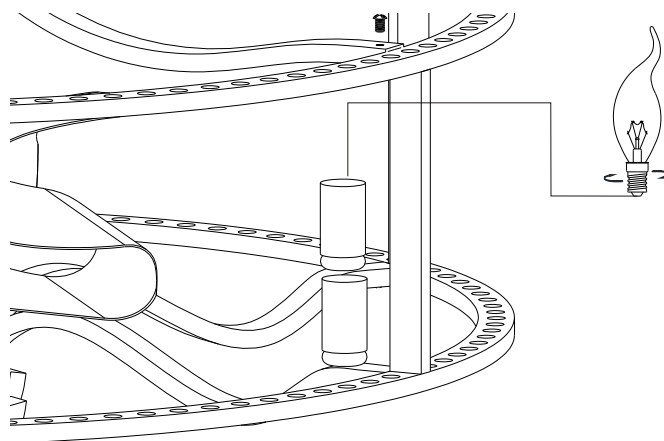
## 1. Install suspension system

- Remove the hanging pin and r-locking pin at the bottom of the lifting pipe and set them aside for later use.
- Let's pass the downrod assembly through the canopy. Pass the downrod assembly through the Coupler cover.



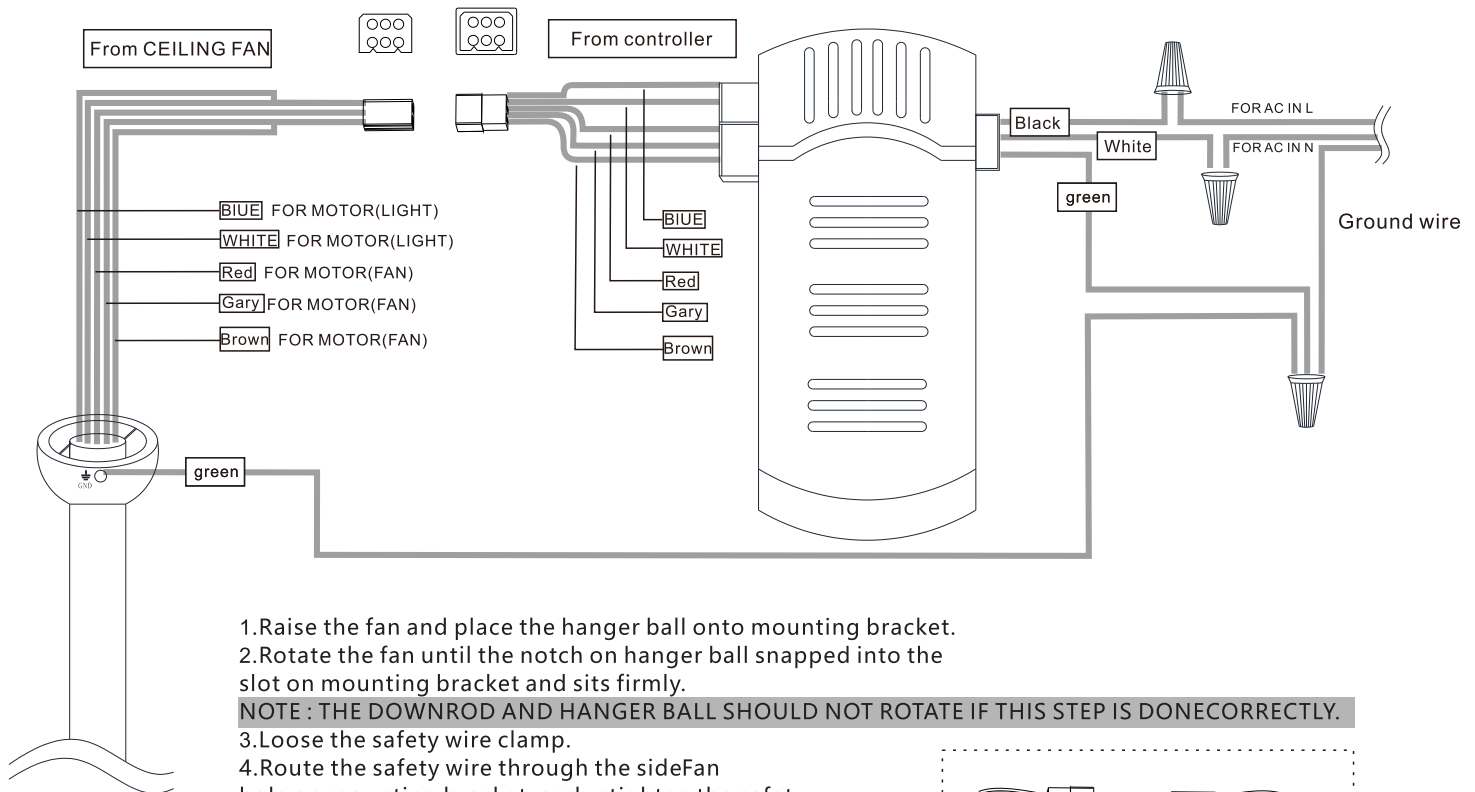
## 2. Install the bulbs

choose the bulb that closes act the role ofing, screw bulb inside lamp holder.



# Installation instruction

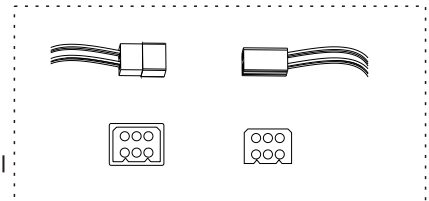
## Wiring diagram



1. Raise the fan and place the hanger ball onto mounting bracket.
2. Rotate the fan until the notch on hanger ball snapped into the slot on mounting bracket and sits firmly.

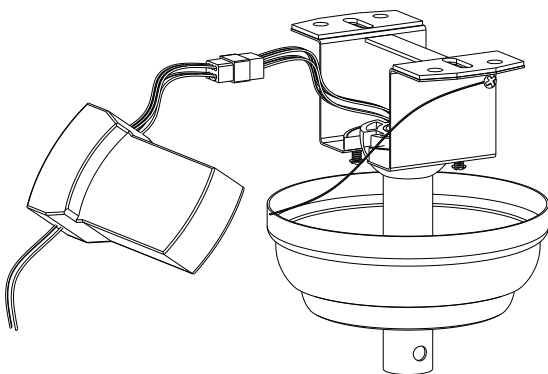
**NOTE : THE DOWNROD AND HANGER BALL SHOULD NOT ROTATE IF THIS STEP IS DONE CORRECTLY.**

3. Loosen the safety wire clamp.
  4. Route the safety wire through the side fan hole on mounting bracket, and retighten the safety wire with safety wire clamp.
  5. Connect the wire connector plugs correctly.
- The wire connector plugs design with fool proof device, please don't force to plug. Otherwise it may affect the normal use of the light fan or burn the fan motor.



## Installation instruction

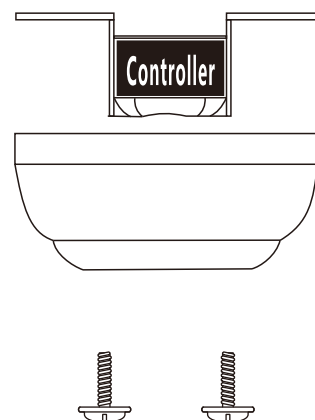
### Install remote control



1. Carefully push the canopy to the bottom of the mounting bracket, make two sliding holes aligned to the two prominent screws on the mounting bracket, and then turn clockwise until tight.

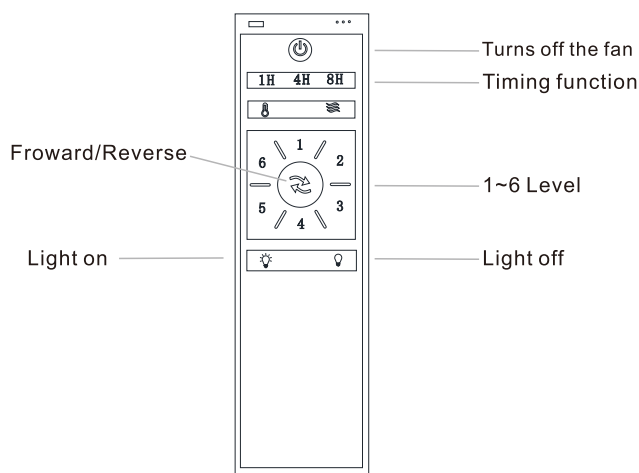
2. Push the canopy ring to the bottom of the canopy, slide the inner holes aligned to the two prominent screws on the mounting bracket again, and turn the canopy ring clockwise until tight.

### Preparing for mounting



- 1: Remove the mounting bracket from the canopy by loosening the two canopy screws located in the L shaped slots.
  - 2: Remove and save the two canopy screws in the round holes.
- This will enable you to remove the mounting bracket

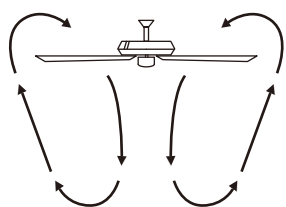
# Installation instruction



- FanSpeed 1~6control (1~low speed, 6~high speed)
- Turns off the fan
- Timing the fan
- Auto off after 1hr
- Auto off after 4hr
- Auto off after 8hr
- Cancel timing setup
- Froward or reverse operation: Press the button for 2sec until there is a "BEEP" sound to chang fan rotating direction. (capprox. 25sec)

1. Learning code matching mode is used between emitter and receiver. Turn "ON" the supply power within 30 seconds and press the emitter's button for 5 seconds, it can load normally after hearing a long sound "bee", which means learning successfully and it can works normally. (PS: Learning mode is not accepted after turn "ON" the supply power for 30 seconds)
2. When the emitter cannot control the receiver, please check the battery switch touching normally or not, correction of the positive and negative, full or empty of the power.
3. When the emitter cannot control the receiver, please check is there any existence of similar remote controlled products nearby, then check whether they works, because remote controlled product with the same frequency will disturb each other.
4. Low voltage of battery will affect the sensitivity of the emitter and the signal reception accordingly (the indicated light will flash out its warning when the battery get low voltage), must replace if the battery is getting low voltage.
5. Please take out the battery from the emitter when leaving unused for long time.
6. Supporting 200W lighting power at maximum.  
PS: please connect the ground wire correctly, otherwise it may cause the light micro-light or flash
7. When installing the fan, the fan ceiling cover don't press the antenna (or other wire), it is easy to breakdown the wire and short-circuited.

## Transmitter Function



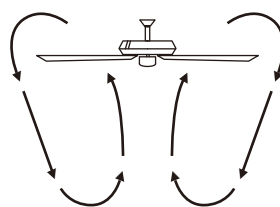
A. Warm Weather

### Forward

Fan rotates anti-clockwise creating a downward airflow delivering a cooling effect.

Suitable for hot weather condition or

air-conditioned condition.



B. Cool Weather

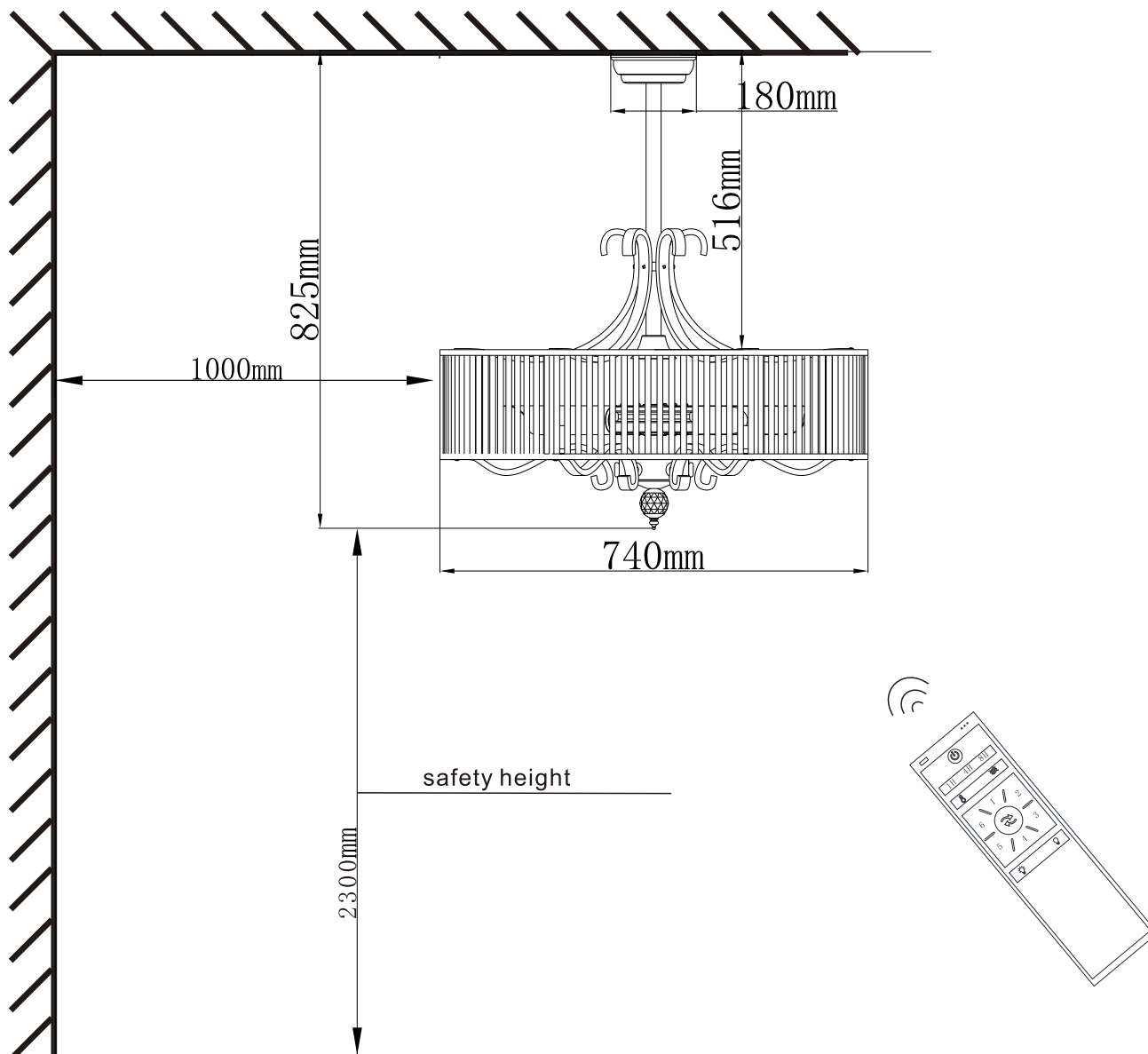
### Reverse

Fan rotates clockwise creating an upward airflow moving warm air off the ceiling areas. This function works best at lower fan speed.

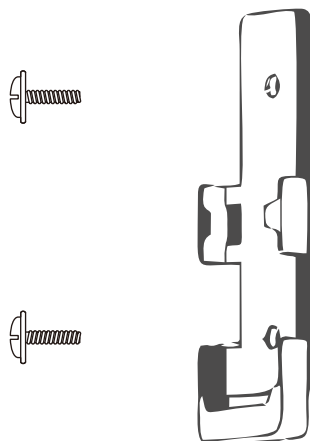
Suitable for cold weather or air-conditioned condition.



## Installation instruction



## Transmitter holder



### Installing Transmitter holder

Install the transmitter holder to the wall or any flat surface with the mounting screw provided.

## Care and Cleaning



**WARNING:** Make sure the power is off before cleaning your fan.

- ☐ Because of the fan's natural movement, some connections may become loose. Check the support connections, brackets, and blade attachments twice a year. Make sure they are secure. It is not necessary to remove the fan from the ceiling.
- ☐ Clean your fan periodically to help maintain its new appearance over the years. Do not use water when cleaning, as this could damage the motor or the wood, or possibly cause an electrical shock. Use only a soft brush or lint-free cloth to avoid scratching the finish. The plating is sealed with a lacquer to minimize discoloration or tarnishing.
- ☐ You can apply a light coat of furniture polish to the wood for additional protection and enhanced beauty. Cover small scratches with a light application of shoe polish.
- ☐ You do not need to oil your fan. The motor has permanently-lubricated sealed ball bearings.

## Troubleshooting

Problem	Solution
The fan will not start.	<ul style="list-style-type: none"><li><input type="checkbox"/> Check the main and branch circuit fuses or breakers.</li><li><input type="checkbox"/> Check the line wire connections to the fan and switch wire connections in the switch housing.</li></ul>
The fan will not start.	<ul style="list-style-type: none"><li><input type="checkbox"/> Ensure all motor housing screws are snug.</li><li><input type="checkbox"/> Ensure the screws that attach the fan blade bracket to the motor hub are tight.</li><li><input type="checkbox"/> Ensure the wire nut connections are not rattling against each other or the interior wall of the switch housing.</li><li><input type="checkbox"/> Allow a 24-hour "breaking in" period. Most noises associated with a new fan disappear during this time.</li><li><input type="checkbox"/> If you are using the Ceiling Fan light kit, ensure the screws securing the glassware are tight. Check that the light bulbs are also secure.</li><li><input type="checkbox"/> Ensure the canopy is a short distance from the ceiling. It should not touch the ceiling.</li><li><input type="checkbox"/> Ensure your outlet box is secure and rubber isolator pads were used between the mounting plate and outlet box.</li></ul>
The fan wobbles.	<ul style="list-style-type: none"><li><input type="checkbox"/> Check that all blade and blade arm screws are secure.</li><li><input type="checkbox"/> Most fan wobble problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the blades. Measure from a point on the center of each blade to the point on the ceiling. Measure this distance. Rotate the fan until the next blade is positioned for measurement. Repeat for each blade. Any measurement deviation should be within 1/8 in. Run the fan for ten minutes. If the fan continues to wobble please contact Customer Service and a balancing kit will be sent to you.</li></ul>

## USE AND CARE GUIDE

### 30-INCH CRYSTAL CEILING FAN