

PRODUCT WARRANTIES

UMBRELLA WARRANTY

FiberBuilt Umbrellas & Cushions warranties our two piece fiberglass ribbed Garden, Patio, Terrace, Market and Beach Umbrellas, and all Wood and Cantilever Umbrellas, as well as all Bases, Cabanas, Tents and Upholstery work for a period of one year from the date of purchase, to the original purchaser, against defects in materials and workmanship. Additionally, fiberglass support ribs on our Market and Beach Umbrellas are warranted for five (5) years from the date of purchase. Prestige Collection Umbrellas (Augusta, Bambusa, Bridgewater, Diamante, Lucaya, Nitro, Oceana, Palm and Riva) and Pavilions are warranted for a period of five (5) years from the date of purchase, to the original purchaser, against defects in materials and workmanship. Fiberglass support ribs on all Prestige Collection Umbrellas and Pavilions are also warranted for five (5) years.

Though our umbrellas have successfully passed wind tests over 50 miles per hour, FiberBuilt Umbrellas & Cushions does not recommend allowing umbrellas to remain open during storms or strong winds. Customer is responsible for taking the umbrella down when winds reach unsafe conditions. Normal care and maintenance of products is required to insure years of problem free use.

For warranty to apply products must be properly cared for and maintained and all umbrellas must be secured in a properly weighted base. Modifications made to the product after production may void warranty.

Damaged umbrellas should be immediately taken out of service. This warranty does not cover the umbrella pole, crank or tilt, normal fading of fabrics and finishes and chemical stains. This warranty does not cover any damage due to acts of God, abuse, misuse or vandalism incurred to the umbrella after purchase, nor does it cover customer's own material.

This warranty does not provide coverage or reimbursement for loss of use, time, inconvenience or other damages resulting from any defect in the product. To find out more about our warranty or to file a claim, please contact our customer service department at: 866-667-8668. No returns will be accepted without prior approval.

FABRIC WARRANTY

Fabric options offered vary by product. Marine grade solution dyed acrylic fabrics are warranted against light fastness for a period of six (6) to ten (10) years depending on the fabric mill. Furniture grade solution dyed acrylic fabrics are warranted for a period of five (5) years. The fabrics are covered under a limited prorated warranty provided directly from the fabric mill. This warranty covers the fabric becoming unserviceable because of loss of color or strength from normal exposure conditions including sunlight, mildew, rot and atmospheric chemicals. Warranty does not cover ripped, torn or frayed fabric or seams. It does not cover labor and installation supplied by FiberBuilt

Umbrellas & Cushions or any other dealer. In the event that your fabric fails, please contact us to inspect fabric, submit a claim and secure replacement fabric. All fabric must be properly maintained and cleaned regularly for the warranty to be effective. Spun Acrylic, Vinyl Coated Weaves, Customer's Own Materials, and select marine grade fabrics do not carry an additional warranty.