

IMPORT WARRANTY

Frame ~ 1 Year Limited Warranty

Sofas to Go warrants that the frames used in its import products will carry a one year limited warranty against defects in materials.

Suspension ~ 1 Year Limited Warranty

Sofas to Go warrants that the suspension used in its import products will carry a one year limited warranty against defects in materials.

Foam ~ 1 Year Limited Warranty

The foam products used in Sofas to Go seat and back cushions shall bear a one year warranty against excessive loss of resiliency. Note that all foam will soften initially and this is considered normal. The softening or flattening of the fibre and foam materials used in cushioning that occurs due to normal use and aging is not covered by this warranty and shall not be considered a defect.

Exposed Wood ~ 1 Year Limited Warranty

Exposed wood parts shall carry a one year limited warranty against material defects.

Leather and Stitching ~ 1 Year Limited Warranty

Sofas to Go warrants the leather used in its upholstered leather products to be 100% genuine bovine leather and to be free from tearing and splitting under normal use for a period of one year from the date purchased. Sofas to Go also warrants the stitching in its upholstered products to be free from defects in materials and workmanship for a period of one year from the date purchased.

Fabric ~ 1 Year Limited Warranty

Sofas to Go warrants that the upholstery fabric on each piece of furniture shall bear a one year limited warranty against manufacturers defects. This warranty will cover excessive wear and seam slippage under normal usage. This warranty does not cover pilling, fading, shrinkage or soiling. This warranty does not apply to end of line fabrics, close outs, seconds, fabrics treated with after market fabric treatments or fabrics exposed to pets.

Mechanisms ~ 1 Year Limited Warranty

All mechanisms shall carry a one year warranty against material defects.

Warranty Handling

In the event of a claim covered by this warranty, Sofas to Go will provide replacement parts and authorization for repair. If a repair cannot be completed as deemed by Sofas to Go, either an allowance to keep as is or a replacement piece will be provided. Shipping costs for replacement pieces will be the responsibility of the customer.