

HERITAGE TIP SHEET 1, 2, 3



**HERITAGE
PATIOS**

Thank You For Your Order!!!

Heritage Patios is a USA based distributor providing Elegant High Quality Aluminum Open **Lattice Pergolas** and **Solid Patio Covers** to fit every backyard patio solution in just one weekend.

1 TAKING DELIVERY OF YOUR ORDER: it may consist of 4 to 8 boxes 10ft to 16ft long

PLEASE DO NOT REFUSE DELIVERY IF YOU NOTICE ANY DAMAGED BOXES OR MATERIAL

We will send you NEW Replacement Parts ASAP

STOP If you see any boxes damaged please take pictures of the boxes & note which box #
On the delivery paperwork please mark notes about the damages and which box #
Open the boxes to inspect for any product damage & take pictures

2 INSPECT MATERIAL LIST

After Taking Delivery

Please Check Off your delivered materials with the Material List in your Packet

Make notes if you are missing any parts or pieces

3 CONTACT US

CALL & PLEASE EMAIL US PICTURES OF THE DAMAGED BOXES AND ANY DAMAGED PARTS

CALL Us to report any damage or missing parts/pieces with your HP Order #

800-533-0887

E-MAIL US Your damage Pictures and list of replacement parts needed with your HP order #

orders@heritagepatios.com

INSTALLATION QUESTIONS ??? Call Us and refer to your HP Order #

800-533-0887

WE WOULD LOVE TO GET YOUR FEEDBACK, JOB PICTURES AND REVIEWS !!!

Please email us at **feedback@heritagepatios.com**