

Product Care

To ensure your solid wood furniture becomes tomorrow's heirloom, all it takes is a few simple steps. The fine materials and craftsmanship that go into each piece of furniture mean that even with daily use, your home furnishings will age gracefully.

Normal everyday use will not harm our furniture's finish, but prolonged exposure to extreme conditions such as high temperature and moisture, or continual sunlight may cause some visible effects to appear. To help prevent or reverse these effects, we recommend using a non-wax furniture polish, such as Guardsman. Please tell your customers that polishes containing ammonia, oil or silicone should never be used on their furniture as these chemicals will degrade the lacquer finish and cause permanent damage.

If damage does occur, we recommend contacting a furniture repair person who is trained to care for solid wood furniture. Though highly unlikely, splits and defects can also be fully resolved with their assistance.

To keep your furniture always looking its best, make dusting with a clean, damp, lint-free cloth a regular part of your routine. Dirty surfaces can cause scratches. Also take care when placing hot items on the surface, always use a trivet or coaster between your furniture and hot dishes.