

Outdoor Furniture Warranty

All outdoor patio furniture has a one year limited manufacturer warranty. All patio furniture manufactured or sold by this manufacturer warranted to be free from defects in materials and workmanship. This warranty is extended only to the original purchaser, and must be purchased from an authorized dealer. If an outdoor product fails structurally due to a defect in materials or workmanship during the one year term of the limited warranty, we will replace the item or part without charge. If a product is discontinued or not available, we reserve the right to substitute similar products of an equal or greater value. We reserve the right to resolve any warranty issue with monetary compensation in lieu of product replacement.

Warranty includes mosaic tile table tops, paint finish, fabric, aluminum frames, cushions, and synthetic resin wicker. Warranty does not include nor cover non-residential use, normal fading, and discoloration, rust on general steel frames, normal wear and tear, scratches, chips, misuse, abuse, neglect, improper cleaning products, use of sun-tan oils or chemicals, vandalism, damages due to improper assembly, acts of nature, and other circumstances beyond defects in material and workmanship. Warranty does not include pickup, delivery, or home inspection.

Note: Tables are constructed of top quality natural slates, marbles, travertine, and glass. Each piece is hand crafted which will result in slight variations in color and tile placement.

To submit a warranty claim, photos of the damaged furniture must be submitted via email or USPS mail. Customer must also provide the original purchase receipt for the purchase.