

Care Maintenance for Natural Stone Top*

**this instruction applies to current natural stone tops we have which are including but not limited to marble, blue limestone and quartz.*

- **Material Description:** Every natural stone product eventually includes natural imperfection. The imperfection is not a defect in the material. Color and appearance are vary from one batch to another or from one top to another. Therefore, we cannot guarantee the color or character of countertop delivered and/or fitting will be an exact match to any samples in displayed pictures.

- **Top Care and Cleaning:** All the natural stones are porous and must be sealed regularly. With its natural characteristic, marble stones are more porous than others. For our vanities, all countertops were sealed where appropriate prior to installation to prevent further corrosion and resist staining at the manufacture. Due to the uncertain factors of production cycle and delivery schedule for each batch from overseas, initial sealer coating may be oxidized, and performance of sealer may be reduced for overtime.

1) Seal

In order to ensure longevity for natural stone top, Water Creation suggests you to apply sealer at least 24 hours before first use. Home improvement stores can recommend the appropriate type of stone sealer to use. Based on the intensity of use and the type of stone top, we recommend that sealer is re-applied regularly as appropriate or the stone top is re-treated at least twice a year.

2) Protect & Clean

Proper Sealing does not mean they are guaranteed to be stainproof. Care should be taken to ensure that materials likely to cause staining (such as acidic fruit like lemon, lime, vinegar-based sauces, abrasive cleaning products, bleach, nail polish remover, etc) are kept away from direct contact with marble countertop. Never let those corrosive substances sit on the stone. Always wipe up spills or stains immediately. Never use abrasive cleaners. All stone top should ever need is a soft, damp cloth and pH neutral cleaner.

3) Spot Treatment

To remove shallow stains, we recommend to use a poultice paste. Home improvement stores can recommend the appropriate type of poultice paste to use. Well spread it onto the spot, let it dry (duration is normally 12 to 24 hours). Gently scrape the paste off and clean with a damp cloth. For indented stains, you may need to reapply paste multiple times or consult with professional help.