

Disclaimer

It is a natural occurrence of raw timber to expand and contract, as a result, some of the pieces will split/crack. This happens because wood is an organic substance and tries its hardest to match its environment; to do this, it moves, swells, and shrinks (cracks will vary in size depending on temperature and humidity).

Regardless of how well dried a piece of wood is it will always grow and shrink according to seasonal changes and the relative humidity of the air. This is NOT a structural defect and will not affect the strength of the piece.

When you purchase these products please remember that if this occurs, it should be viewed as part of the beauty of the raw lumber and not a material defect.

If you ordered your item unfinished & leave it unfinished it will weather & eventually turn a lighter, grayish color. This does not weaken the piece. If you ordered your item stained it will retain its color longer. You can retreat with another coat of stain directly on top without stripping or sanding if you so desire.

Examples of naturally occurring splits & cracks:



PLEASE NOTE: Our normal one-year warranty will NOT cover naturally occurring splits & cracks