

Assembly Instructions

TOMMY  HILFIGER  
HOME

HOME CHAIR

Thank you for purchasing a piece of furniture from Tommy Hilfiger.

Tommy Hilfiger is one of the world's leading designer lifestyle brands and is internationally recognized for celebrating the essence of classic American cool style with a preppy twist.

Introduced in 1985, Tommy Hilfiger has achieved strong global brand awareness and recognition and it occupies a unique position as a premium brand, offering quality apparel, accessories and lifestyle products.

Your home is where you express your true style. Welcome home.



# Information

## FAILURE TO FOLLOW THESE WARNINGS WHEN IN USE COULD RESULT IN INJURY

- Do not stand on the item or use as a step ladder.
- Do not use this item unless all bolts and screws are firmly secured.
- Check all bolts and screws every 90 days. Tighten if any are loose.
- Please lift up before moving. Pushing or dragging this product can result in an injury or cause damage to the floor and furniture piece.

## CUSTOMER SERVICE

Our primary objective is to provide fast, friendly customer service to all of our customers. We are here to help if you have any questions, comments, or are in need of warranty replacement parts.

Please call us toll free at: 1-855-372-2315 (U.S.)

Monday - Friday 6:00am - 5:00pm PST

0-800-051-6775 (U.K.)

Monday - Friday 2:00pm - 1:00am GMT

Or visit our website:

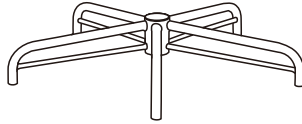
[www.trueinnovations.com](http://www.trueinnovations.com)



# Part List



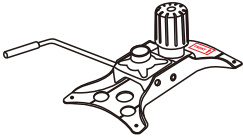
Ⓐ Casters (5)



Ⓑ Base (1)



Ⓒ Gas Lift (1)



Ⓓ Seat Plate (1)



Ⓔ Chair (1)



Ⓕ Screws (2)



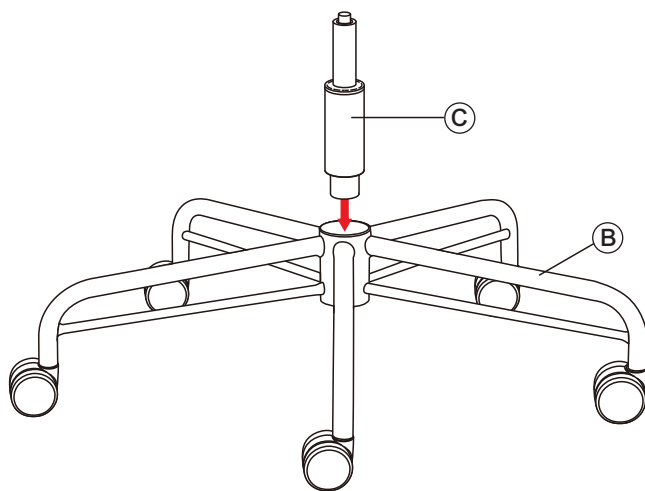
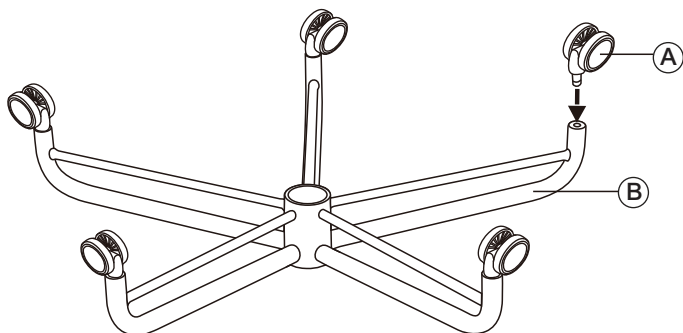
Ⓖ Screws (2)



Ⓗ Allen Key (1)

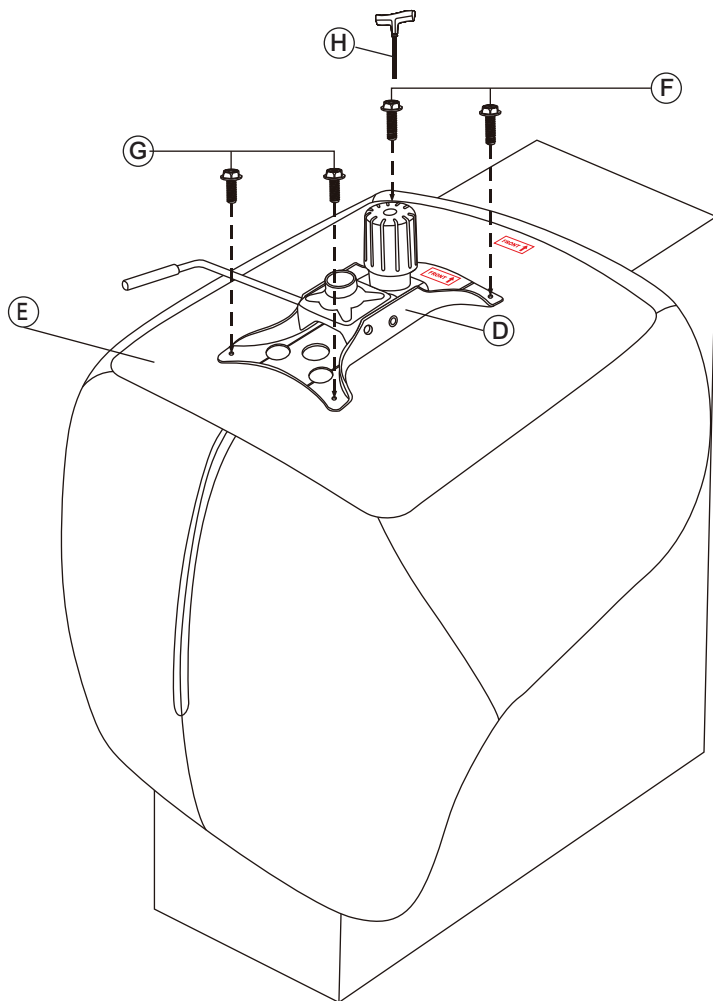


- Place the star base (B) upside down and insert 5 casters (A) into the holes on the star base (B). Turn the star base (B) over and insert the gas lift (C) through the center hole on top of star base (B).

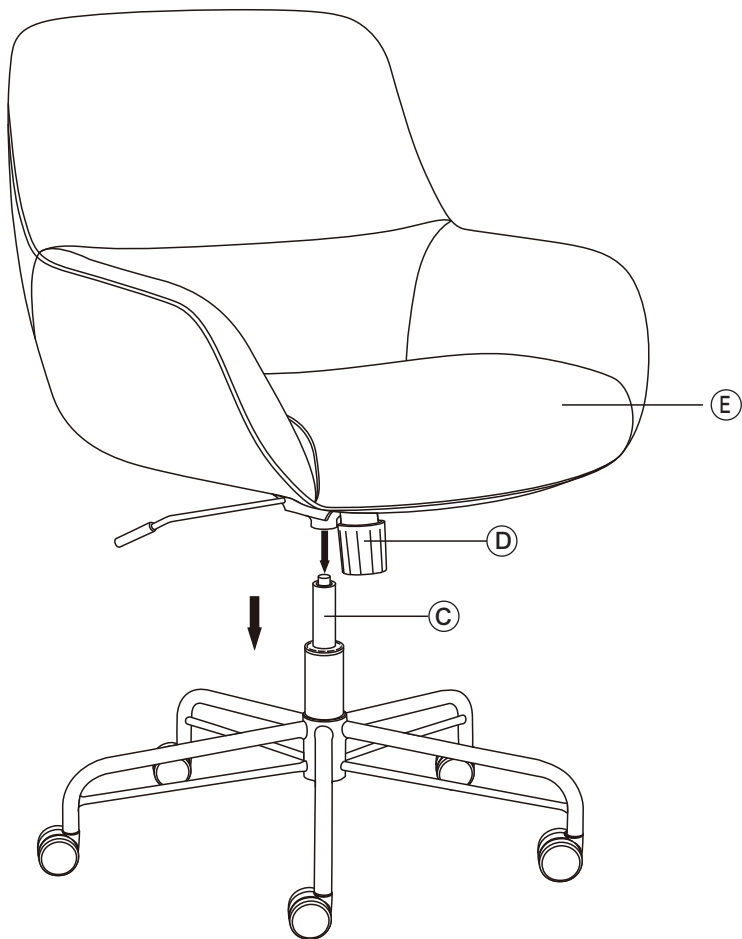


- 2.** Attach seat plate (D) to the bottom of the chair (E) (with the front of the seat plate facing the front of seat cushion). Attach by using two screws (F) for front holes of the seat plate (D) and two screws (G) for rear holes of the seat plate (D) and tighten the screws using allen key (H).

\*Note: Tighten the screws completely.



- 3.** Position the assembled chair upright with the seat plate (D) facing down. Insert the gas lift (C) into the center hole of the seat plate (D) and press down until fully engaged.

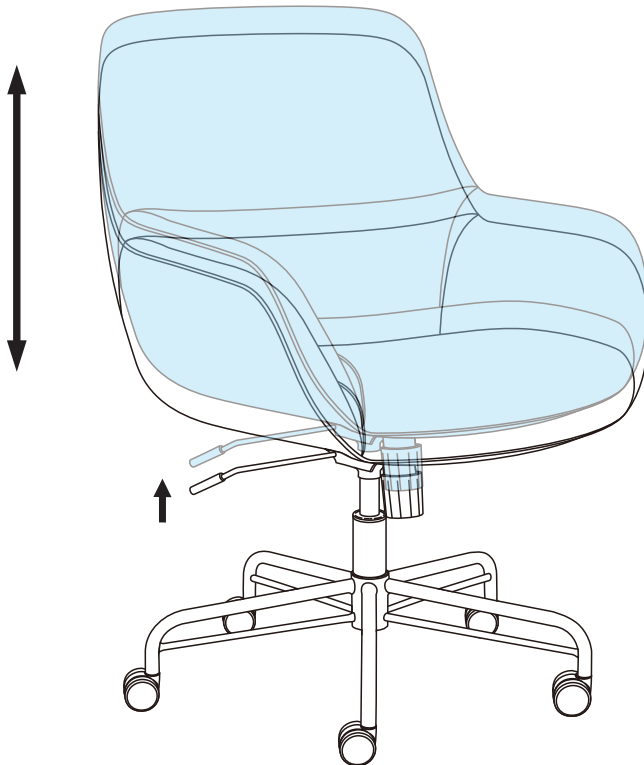


## Operating Instructions

### Function Instruction - I

#### To Adjust Seat Height:

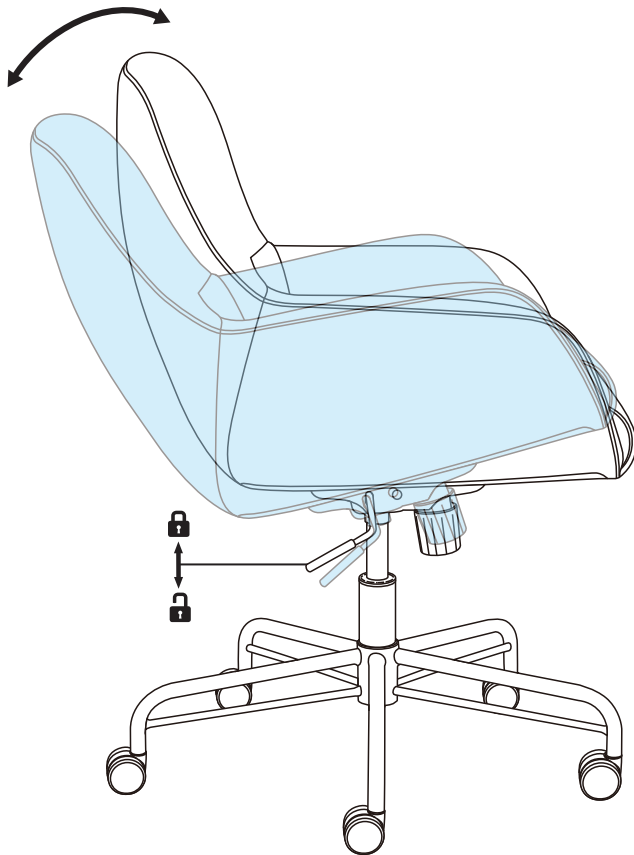
While seated, lean forward and reach under the right side of the chair to find the handle. Lift the handle and raise your body up slightly to allow the chair to rise to the desired height. Once desired height is reached, release handle to lock chair at desired height. To lower the seat, lift the handle while seated. The chair will descend until the handle is released or the chair reaches the bottom position.



## Function Instruction - 2

### To Operate Tilt Lockout:

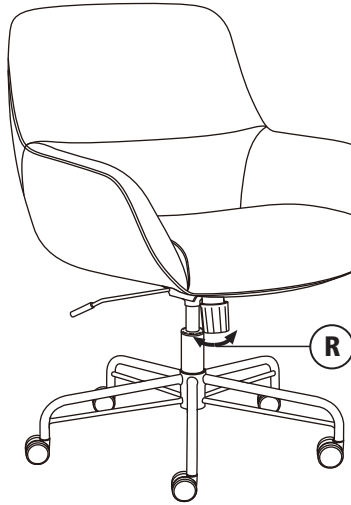
While seated, reach under the right side of the chair to find the height-adjustment handle. Pull the handle all the way out (away from the gas lift) to allow the chair to tilt backwards. To lock the chair in the upright or vertical position, sit upright and push the handle in towards the gas lift.



### Function Instruction - 3

#### To Adjust Tension on the Tilt:

Reach under the front center of the chair, grasp the round knob (R) and turn it counter-clockwise to stiffen the tilt mechanism for a heavier user. Turn the knob (R) clockwise to loosen the tilt mechanism for a lighter user. Rotate the knob (R) until the desired resistance is reached.



### Function Instruction - 4

#### 360° Swivel:

360° seat swivel.



# Limited Warranty

The manufacturer's products are warranted against defects in material and workmanship while owned by the "Original Purchaser". The term "Original Purchaser" is defined as the party or entity which purchases this manufacturer's furniture from an authorized retailer as shown by the original sales receipt. This warranty does not apply to "as is" or previously owned products.

The manufacturer warrants its products to be free from defects in materials and workmanship (normal wear and tear, fading and stretching excepted), for one year from the date of purchase, except as provided below under the limited warranty. The exceptions or exclusions to this warranty are as follows:

1. Any warranty claim that is submitted after the limited warranty period, or without proper proof of purchase will not include the cost of parts, labor, or delivery.
2. This warranty shall not apply to the manufacturer's products which have been subjected to misuse, neglect, alteration, modification, or attachments, either caused by the original purchaser, shipping, storage, accident, fire, flood, or acts of God.

In the event of a defect in material or workmanship covered by this warranty, the manufacturer will repair or replace, at their discretion, without charge the warranted parts within a reasonable amount of time. We reserve the right to require damaged parts to be returned to us upon request. Natural markings such as scars, brands, grain variations, wrinkles, color variations, etc. will be considered normal characteristics and not construed as defects.

For claims or questions concerning this warranty, please contact customer service department on the web at [www.trueinnovations.com](http://www.trueinnovations.com). Be prepared to provide your name, address, daytime phone number, the model and purchase order number of the product, date of purchase, and the website where it was purchased. The manufacturer requires that the original sales receipt be submitted with all requests to confirm that you are the Original Purchaser according to our written warranty.

This warranty gives you specific rights, and you may also have other rights, which vary from state to state (or country to country). All warranties are limited to the Original Purchaser for normal use. Should you prefer to speak with a service representative, you may call toll free: 1-855-372-2315 (U.S.) or 0-800-051-6775 (U.K.).



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