

## **STANDARD 90 DAY MANUFACTURER WARRANTY:**

All parts of your furniture are covered for 90 days against defective parts and materials. This would include, but not limited to, items such as electrical components, table tops and drawers. Any defect covered by this warranty that is reported to us during the 90 days of this warranty will be repaired or replaced at the manufacturer's expense; however, after the 90 days the manufacturer will not pay for the labor to affect the repair. At no time will the manufacturer pay for packaging or shipping any product to and from the dealer or consumer.

**WARRANTY ON UPHOLSTERY PRODUCT: 90 Day Warranty** – The manufacturer warrants the reclining mechanism, wooden frame parts and spring systems against manufacturing and material defects for 90 days.

**90 Day Warranty - Cushioning/Filling Material** – The manufacturer warrants against defective parts on seat cushion foams and filling materials for 90 days.

- All foam and filling composites naturally soften with use. This softening does not constitute a defect under the warranty.

### **90 Day Warranty-Fabric and Leather -**

**Fabric** – The manufacturer warrants the upholstery fabric used on your furniture against; seam failure, fabric separation and nap loss for 90 days. The manufacturer cannot cover piling, which is a result of normal wear nor fading which can be caused by overexposure to sunlight.

**Leather** – The manufacturer warrants leather upholstery against seam failure and material defects for 90 days.

- The natural beauty of leather means that no two pieces of leather are exactly alike. As such, natural markings and grain variations are not considered as defects.

## **WARRANTY LIMITATIONS:**

This warranty does not include:

Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade.

Any condition resulting from incorrect or inadequate maintenance or care.

Damage resulting from misuse, abuse, negligence, accident or shipping damage.

Dissatisfaction due to buyer's remorse.

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Normal wear and tear.

Damages incurred during transportation.

Damages incurred during assembling or maintenance.

Any used, previously displayed items.

**CLAIM PROCEDURES:**

- Claims for defective merchandise must be made within 90 days against invoice date. Claims for missing parts must be made within 90 calendar days after the merchandise is received.
  - Any claim for defective merchandise must be packed in our Original Boxes.
  - We reserve the right to specify that items be returned to warehouse for inspection or be inspected by our representative in the field.
  - Pictures are required to claim defective merchandise with a copy of the original invoice.
  - If the claim is justified, the item(s) or part(s) will be repaired or replaced or a credit will be issued. It is our policy to replace parts whenever possible.
  - Return/defective credit will be in your account available for use on next order. No cash refunds.
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