

NOVEL LIMITED ONE-YEAR WARRANTY

NOVEL faucets guarantees one year product warranty. NOVEL warrants the structure and finish of the product, the mechanical components such as but not limited to spray head assembly (includes engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel, etc) to be free from defects in material and workmanship under normal usage for a period of one (1) year. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized NOVEL dealer, through the one (1) year term of the original owner or end-user.

Any product reported to the authorized dealer or to NOVEL as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of NOVEL. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

During the warranty period, if Defect is confirmed by NOVEL's inspection, NOVEL may, at its sole discretion, repair, provide a replacement of any part or the whole product, or make appropriate adjustment where NOVEL's inspection discloses any such defect. Damages caused by accident, misuse, or abuse of use are not covered by this warranty. Replacement request may sent to novelus888@hotmail.com. Proof of purchase (original sales receipt) from the original consumer purchaser must accompany all warranty claims.

NOVEL is not responsible for product damage, product leakage or labor costs caused by incorrect product installation, repair or replacement, nor is it responsible for any direct, indirect, accidental or indirect damage, loss, injury or cost caused by the product.

In any case, NOVEL's liability shall not exceed the purchase price of the product. client