

## MANUFACTURER'S LIMITED WARRANTY- Furniture

We work hard to maintain our strong commitment to the quality and safety of our products, and we want you to be truly satisfied with your furniture pieces as they become an important part of your home. Should the furniture fail structurally at any time during the first year of the original ownership, because of workmanship or material, we will repair or replace it at our discretion. If We determines that the issue in question is covered by warranty, and that repair is impractical, you will be furnished a replacement product of the same or similar color, design, style and quality.

The warranty period begins at the time you receive the product in your home. To exercise your rights under this warranty, you must include the original sales receipt when submitting a claim, and you must be the original purchaser. If you notice a manufacturing defect, it is important for you to promptly notify our Customer Service Team, or the Authorized Dealer from whom you purchased your furniture.

After submission of a claim, it may be necessary for us to inspect your furniture at our warehouse to determine whether or not a manufacturing defect exists. Transportation of the product requiring repair or replacement to the warehouse will be at purchaser's expense. These are your exclusive remedies under our warranty.

### WARRANTY TERMS

Wood Furniture

The limited warranty on structural or manufacturing defects in wood furniture products, which includes beds, case goods, dining, desks, bookcases, etc., is for one year from the time you receive the product in your home. Please note that seasonal wood movement on solid wood products and checking on veneer tops are normal and are not considered warranty issues.

#### Dining Chairs and Office Chairs

The limited warranty on Dining Chairs and Office Chairs (excluding fabric or leather coverings which are not warranted) is one year from the time you receive the product in your home.

#### Finishes

The limited warranty on finishes is one year from the time you receive the product in your home.

#### Mechanical Devices

The limited warranty on mechanical devices such as clock mechanisms, pocket door mechanisms, recliner mechanisms, sleeper mechanisms, swivel and swivel rocker mechanisms (excluding fabric or leather coverings which are not warranted) is one year from the time you receive the product in your home.

#### Metal Bed Frames

The limited warranty on Metal Bed Frames is one year from the time you receive the product in your home.

#### Fine Upholstery & Leather

We offer a comprehensive warranty on our upholstered products, with the understanding that upholstered furniture is inherently more prone to wear and tear from normal household use than solid wood furniture. The limited warranty on cushion cores and spring units is one year from the time you receive the product into your home. Fabrics and leathers are not covered by this warranty (see below). See previous paragraph for warranty terms on mechanical devices in recliners, sleep sofas, etc.

#### Coverings

Fabrics and leather coverings on all upholstered furniture, provided and applied by us or the customer, are not covered by this warranty.

## LIMITATIONS AND EXCLUSIONS

The following will limit or exclude coverage under this warranty:

### Implied Warranties

Implied warranties, including implied warranties of merchantability or fitness for a particular purpose, are limited in time to the term of your limited warranty stated herein. All implied warranties are specifically disclaimed after the limited warranty has expired. By "implied warranties", means warranties that the law sometimes implies to have been given by the seller even though they are not set out in writing. (Some states do not allow an exclusion or limitation on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.)

### Place of Purchase

This limited warranty is valid only in connection with the original purchase of new products from us and authorized dealers, and extends from the original purchase date of the original product purchased. An "original purchaser," for the purposes of this Limited Warranty, is an individual or entity who purchases the product directly from us or an authorized retailer with the intent to use the product for personal consumer use and not for commercial or industrial use and not with the intent to resell the product. An "authorized retailer," for purposes of this Limited Warranty, is an individual or entity authorized by us to sell product directly to original purchasers. An individual or entity that purchases the product from whatever source with the intent to resell the product is an unauthorized reseller ("unauthorized reseller").

### Household Use

This warranty applies only when you have purchased the products for your own normal indoor household use (including use as a gift to another for household purposes) and not for resale or commercial use, which includes rental, business, institutional or other non-residential use.

### Improper Care and Use

Your products require some routine maintenance to maintain its beauty and structural integrity. Please take care to treat your products like the fine pieces they are. Proper care and use are essential to preserving your rights under this warranty. We will not repair or replace your furniture if improper maintenance or improper use causes damage. This warranty does not apply if your product is damaged by the use of detergents, abrasives or other improper cleaning agents.

#### Accidents, Abuse and Normal Wear and Tear

This warranty does not cover damage resulting from negligence, abuse, normal wear and tear, or accidents: including burns, cuts, scratches, tears, scuffs, watermarks, sun damage, extreme temperatures, indentations or pet damage. Damage occurring during the delivery or set up of your products in your home is not covered by this warranty and should be addressed with the party making delivery.

#### Storage Facilities

Storage facilities are prone to drastic changes in humidity and temperature, even if they claim to be climate-controlled. Any defect to the structure or finish on a product that is noted during or immediately following prolonged storage in a storage facility will not be covered under warranty.

#### Product Modification

Any product modification by dealer, consumer, or other parties not authorized by us will void this warranty.

#### Floor Samples or Products Purchased "AS IS"

This warranty does not cover products designated "AS IS" at the time of purchase. This Limited Warranty does not apply to floor models or to products sold by unauthorized resellers, including without limitation, unauthorized resellers on third party websites. Unauthorized resellers are not "original purchasers" for the purpose of this Limited Warranty. If purchaser is not the original purchaser of this product, purchaser takes the product "AS IS," "with all faults" and without warranty.

#### Differences From Floor Samples or Literature

Because of craftsmanship or use of natural materials in products, minor variations in color, wood grain, or construction can occur from piece to piece. Therefore, this warranty does not cover such minor differences, or differences between floor samples or printed illustrations and your furniture.

#### Consequential or Incidental Damages

We will not be liable for consequential or incidental damages including, without limitation, any liability for third party claims against you for damages. By this means any loss, expense, or damage other than to the furniture itself that may result from a defect

in the furniture. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.)

#### YOUR WARRANTY RIGHTS

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Except for such other rights, the remedies provided under this warranty state the limit of our responsibilities.