

Getting Ready for Your Backyard Accents Islands Outdoor Kitchen Delivery

1. The area where you plan on having the outdoor kitchen placed should be pre-determined **before** the delivery crew arrives at your residence. It needs to be placed on a level patio/concrete surface large enough to accommodate the dimensions and total weight of the outdoor kitchen. Please note these units are heavy.

The access clearance required is 36" wide and 8' high. This indicates the distance between fences, gates and around corners.

- Please measure your smallest access point in width & height and fill in
- 2. Please remove all debris, limiting and blocking access to or on the set-up location prior to delivery.
- 3. Please note any **special delivery conditions in the area provided below**. Failure to note special conditions that make it impossible to make the delivery or increase the time required to make the delivery will impose additional cost to the buyer. Please check with your local subdivision or local municipality for any delivery restrictions and note that below.
- 4. All delivery includes 1 hour of delivery and setup at the buyer's home. Additional time required will impose additional cost to the buyer.
- 5. If we attempt to deliver the product and the location or access area is not prepared, buyer agrees to pay a second delivery fee of \$750.00.
- 6. The buyer is responsible for electrical hook-ups/connections. We Pre-Install a 3-prong Plug & Play.
 - Check with local building departments for codes regarding proper hook-ups.
 - A licensed plumber should size the natural gas lines. A 3/8" female flare fitting is needed to connect to the barbeque; a shut-off valve and a "T" will be required for all side burner hook-ups.
 - All electrical, gas and water stubs cannot be higher than 6".
 - Standard plumbing needs: 1/2" hot-cold water line and a 1-1/12" drain line.
 - Standard electrical needs: 110V, 20AMP breaker and an Electrical Box.
- 7. We recommend that your utilities, electricity and gas be hooked up by a licensed contractor. **This is the buyer's responsibility** and should **NOT** be scheduled the same day as delivery.
- 8. You, the buyer, must be present at the time of delivery.
- 9. Delivery crew will, at the time of delivery:
 - Place the barbeque island/fire pit in the area directed by you.
 - Place the barbeque grill head in the barbeque island.
 - Remove packaging materials from the site.
- 10. Deliver crew will **NOT** perform any of the following tasks:
 - Place the barbeque/fire pit on a deck.
 - Hook-up any electrical, gas, water or drain lines. A licensed contractor should perform this work **PRIOR** to delivery.
 - Move any fences, trash or other debris out of the way.
 - Take the barbeque island up or down more than 5 steps unless noted and agreed to prior to the delivery. (if you have steps, note the specifics of this in the **special delivery conditions** section below.)
- 11. All delivery times will be set within a four (4) to six (6) hour window, may possibly longer with notification.
- 12. Rescheduling your delivery may result in up to a six (6) week delay for a new delivery date.
- 13. To initiate delivery; fax or email a SIGNED copy of this document to: <u>602-253-6212 or delivery@backyardaccents.net</u>.

DELIVERY DATE WILL NOT BE SET UNTIL YOU FILL OUT, SIGN AND FAX OR EMAIL THIS FORM BACK.

14. If you have any questions, please contact customer service at Backyard Accents at 602-749-2052.

Special Delivery Conditions (see item #3):	
I HAVE READ, UNDERSTAND AND HAVE RECEIVED A COPY OF THIS FORM.	
uyer Signature:	Date:
uyers Printed Name:	