

WARRANTY

RESIDENTIAL LIMITED WARRANTY

Products manufactured and/or distributed by Peak Season, Inc. are warranted to be free from defects in materials and workmanship. The limited warranty is only valid to the original purchaser from the date of purchase and when purchased from a Peak Season authorized dealer. Replacement of missing or initially defective parts will be sent at no-charge for a period of 14-days from the date of purchase. The manufacturer will not be responsible for missing parts and/or hardware after 14 days of purchase.

ALUMINUM FRAME WARRANTY: Peak Season outdoor furniture is warranted to the original purchaser for a period of seven (7) years from the date of purchase, against defects in workmanship and materials. “Defects” are defined as both cosmetic and imperfections that impair the utility of the product or affect the structural integrity of the product. If your Peak Season outdoor furniture fails structurally during normal use within seven (7) years of purchase, we will repair or replace the frame and or construction components at our discretion (with the same or similar product if the original product is discontinued) at no charge.

WOOD FRAME WARRANTY: Peak Season outdoor furniture is warranted to the original purchaser for a period of ten (10) years from the date of purchase, against defects in workmanship and materials. “Defects” are defined as both cosmetic and imperfections that impair the utility of the product or affect the structural integrity of the product. If your Peak Season outdoor furniture fails structurally during normal use within ten (10) years of purchase, we will repair or replace the frame at our discretion (with the same or similar product if the original product is discontinued) at no charge.

This warranty **DOES NOT** extend to: small cracks, teak oil secretion, lifting of the grain, nicks, splinters, cracking, knots, imperfection in the wood, unevenness, cupping or bowing over time, the natural patina of the wood, or any of the described discolorations that occur through normal use as they do not impair the product’s quality and function. Teak wood is a natural product and subject to variations in color and grain. A gradual color change of the wood overtime to a silvery-grey shade is to be expected and reflects the natural aging characteristic of Teak wood.

FINISH WARRANTY: The finish is warranted against peeling, cracking, blistering or fading for a period of three (3) years, provided the product has not been scratched or abraded.

SPECIAL NOTE: Due to the unique nature of hand-applied finishes, the color of a replacement or new item might not match that of the original item. Mismatching of item finish is not considered cause for warranty submission but rather a feature that adds to the uniqueness of the item.

OCEAN OR SALT WATER POOL CLAUSE: If your Peak Season furniture is placed within one (1) mile from the ocean or placed around a salt water pool, the finish is warranted against peeling, cracking, blistering or fading for a period of one (1) year, provided the product has not been scratched or abraded.

WICKER FIBER WARRANTY: All wicker fibers are warranted by the wicker manufacturer against fading, cracking and splitting for a period of three (3) years.

This warranty **DOES NOT** extend to: mildew, mold, staining and/or breakage due to exposure to chemicals or spills. The customer must work with the authorized dealer from which the product was purchased to facilitate communication with Peak Season for this claim.

PILLOW SLIP WARRANTY: Cushion slips are warranted for a one (1) year period against defects in workmanship and materials. “Defects” are defined as both cosmetic and imperfections that impair the utility of the product or affect the structural integrity of the product.

This warranty **DOES NOT** extend to: pillow fill.

CUSHION SLIP WARRANTY: Cushion slips are warranted for a one (1) year period against seams separating or tearing.

This warranty **DOES NOT** extend to: cushion cores and liners.

FABRIC WARRANTY: We provides a five (5) year limited warranty on fabrics used for slip construction. The fabrics used on our outdoor furniture are warranted to the original purchaser, protecting against

fabrics becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals.

This warranty **DOES NOT** extend to: normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation. Sunbrella's liability is expressly limited to this warranty. reserves the right to inspect the fabric submitted for claim. Proof of purchase will be required. We will supply new equivalent fabric to replace any fabric that they determine to be unserviceable. Customer is responsible for any additional costs associated with replacing fabric. The customer must work with the authorized dealer from which the product was purchased to facilitate communication directly with Peak Season for this claim.

ALUMINUM TABLE TOPS: All aluminum slat tops are warranted for a period of three (3) years against cracking, blistering or fading, provided the product has not been scratched or abraded.

SPECIAL NOTE: Due to the unique nature of hand-applied finishes, the color of a replacement or new item might not match that of the original item. Mismatching of item finish is not considered cause for warranty submission but rather a feature that adds to the uniqueness of the item.

NON-GLASS ALTERNATIVE TABLE TOPS & STONE ACCENTS WARRANTY: All non-glass (solid surface or mosaic) stone, ceramic tile or GRC table tops and accents are warranted for a period of one (1) year from the original date of purchase by the original customer. Peak Season, Inc. will repair, refinish or replace any product that has bowed, cracked, warped or delaminated under normal use and maintenance. For tables sold with burner unit and wind guard, only burner unit is included within warranty above.

The warranty **DOES NOT** extend to: wind guard (where applicable), cracking, scratching, chipping or pitting which is a normal occurrence with stone & GRC products. All natural stone table tops are properly sealed at the factory, however it is highly recommended that a sealant, designated appropriate for your particular table surface be used annually to guard against fading, peeling and water damage which are not covered under this warranty.

SPECIAL NOTE: Due to the hand-made nature of these tops or accent pieces, the exact hue and finish of the top might not match that of the original item. Mismatching of item appearance is not considered cause for warranty submission but rather a feature that adds to the uniqueness of the item.

SPECIAL NOTE: For table tops sold with burners, the burner contained in this unit requires use of Super Bio Fuel. Operation with use of any other fuel voids the warranty.

LANTERN WARRANTY: All structural components of the lantern body are guaranteed for a one (1) year period against defects in workmanship and materials. "Defects" are defined as both cosmetic and imperfections that impair the utility of the product or affect the structural integrity of the product.

LAMP WARRANTY: All structural components of the lamp body are guaranteed for a one (1) year period against defects in workmanship and materials. "Defects" are defined as both cosmetic and imperfections that impair the utility of the product or affect the structural integrity of the product.

CANDLE WARRANTY: These items and accompanying remotes are NOT WARRANTED due to the nature of construction and use.

WOOD ACCENTS WARRANTY: Teak and Acacia wood components are warranted for a period of one (1) year to be free of defects in the material and workmanship. "Defects" are defined as both cosmetic and imperfections that impair the utility of the product or affect the structural integrity of the product.

This warranty **DOES NOT** extend to: small cracks, teak oil secretion, lifting of the grain, nicks, splinters, cracking, knots, imperfection in the wood, unevenness, cupping or bowing over time, the natural patina of the wood, or any of the described discolorations that occur through normal use as they do not impair the product's quality and function. Teak wood is a natural product and subject to variations in color and grain. A gradual color change of the wood overtime to a silvery-grey shade is to be expected and reflects the natural aging characteristic of Teak wood.

RUG WARRANTY: Hand knotted rugs are warranted for a period of one (1) year to be free of defects in the material and workmanship. "Defects" are defined as both cosmetic and imperfections that impair the utility of the product or affect the structural integrity of the product.

This warranty **DOES NOT** extend to: Damage due to surging or to fringe, color variations or changes in natural fibers, roll marks, shedding, matting, crushing, highlighting, shading, watermarking, pooling, ridging, pulls, sprouting, loss of single tufts of fiber.

COPPER ELEMENTS WARRANTY: Hand hammered copper units and burners are warranted for a period of three (3) years to be free of defects in the material and workmanship. "Defects" are defined as both cosmetic and imperfections that impair the utility of the product or affect the structural integrity of the product.

This warranty **DOES NOT** extend to: wind guard, rust or changing of patina, modification to products, improper care/maintenance or damage due to improper fuel use.

SPECIAL NOTE: The burner contained in this unit requires use of Super Bio Fuel. Operation with use of any other fuel voids the warranty.

FREIGHT: It is the customer's responsibility for freight and packaging charges to and from Peak Season's Service Center on replacement parts for warranty and non-warranty items. We recommend that the consumer work in tandem with the authorized dealer from which the product was purchased to ship and receive replacement product as well as facilitate communication and payment. We do not recommend delivering to a residence. We ship large, heavy and sometimes fragile product and as a residence is not normally equipped to receive, unload and maneuver such items, the risk of damaged goods is significantly higher. Please contact us directly for circumstances in which exceptions exist.

WARRANTY EXCLUSIONS: Manufacturer's warranty excludes the following: Furniture damaged as a result of being dropped or other abuse or unreasonable use. Improper assembly, care, cleaning, maintenance or handling. Damage, buckling or splitting of frame, welds or tubing resulting from exposure to water and freezing temperatures. Corrosion or rusting of hardware. Scratches and chips resulting from normal wear and tear. Furniture sold as display model, clearance items or other as-is condition. Freight damage. Damage due to acts of nature, vandalism, fire, God or war. Use for/in commercial purposes. Independently purchased parts or replacement parts. Loss of time and/or convenience, money, travel, packaging or any other consequential or incidental damages. In no event shall the manufacturer's responsibility exceed the value of the replacement product.

REQUIREMENTS & DISCLAIMERS: Save your original hangtag that accompanies your furniture because it contains specific details on the warranty period. All warranty claims must be submitted with a dated receipt within the warranty period. Should replacement of the warranted item be unavailable, the manufacturer reserves the right to substitute an item of its choice similar in style, color and quality. For quality control purposes and verification, we reserve the right to request photographs of the damaged item or have item returned. The terms of this warranty are subject to change without notice. Warranty is to the original purchaser and is non-transferable. Warranty covers only Peak Season outdoor furniture. This warranty applies to the use of product in a residential setting only. Use of unapproved product in a commercial application will void the warranty.

To obtain warranty service, please contact Peak Season toll-free at 1-866-563-1732 between the hours of 8:00 am and 5:00 pm CST, Monday through Friday, or email us at customerservice@peakseasoninc.net.