

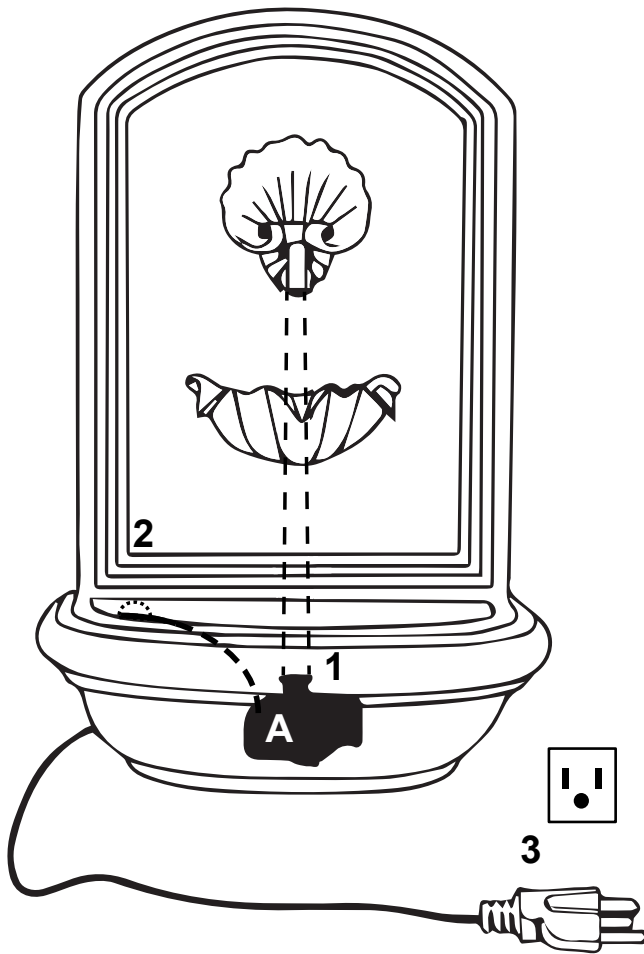
Thank you for choosing. We stand behind our brand and the quality of the items we sell. Replacement parts or products will be sent at our discretion within the 1-year warranty period. Proof of purchase, with the date of purchase as well as photos of the merchandise defect must be provided. Photos are used to the cause of defects and for future quality control.

If you have any questions, comments or concerns, feel free to contact us by phone, by email, or via our contact us page

ASSEMBLY INSTRUCTIONS

Read and follow all instructions before assembling and using this product.
Keep these instructions in a safe place for future reference.

Assemble components of this fountain on a smooth, clean surface to avoid scratching or damaging the finish.



- Connect the tubing that is built into the fountain to the recirculating pump (A). Ensure the pump adapter is firmly secured inside the tubing and the pump. (fig. 1)**
- Run the pump power cord through the opening in the back of the fountain. (fig. 2)
- Fill the fountain with sufficient water to fully submerge the pump.
- Plug the power cord into an electrical outlet. (fig. 3)

**If you purchased the Solar or Solar-on-Demand wall fountain, attach the pump from the solar panel kit and run the cable(s) through the opening in the back of the fountain; read and follow the instructions included with the solar panel kit for operation and care of the solar pump kit.

To purchase a compatible Solar or Solar-on-Demand pump & panel kit, contact us using any of the contact methods mentioned in the warranty section. Provide fountain number to help expedite your request.

IMPORTANT CARE INFORMATION

- Fill the fountain with sufficient water to ensure the pump is fully submersed; never allow the fountain pump to run dry as this will cause damage and invalidate the warranty.
- Clean and add water on a regular basis.
- Always shut off the power supply before cleaning and maintaining the fountain and recirculating pump.
- During freezing weather, drain the fountain, disconnect the pump and store indoors; allowing ice to form inside the fountain will damage the fountain and invalidate the warranty.

TROUBLESHOOTING

Water is not flowing within several moments of the power supply being plugged in/turned on.

- Check to make sure the power outlet is working; if in doubt about electrical connections, consult a certified electrician.
- Check the pump and tubing for any form of obstructions.
- Check the flow control on the body of the pump as it may need to be adjusted to acquire the desired flow rate.

Water is flowing or circulating slowly.

- Ensure that the pump is fully submersed and add water to the basin if necessary.
- Check the flow control on the body of the pump as it may need to be adjusted to acquire the desired flow rate

There is an abnormal sound when plugging in the pump.

- Unplug the power supply for a few moments and plug it back in; the pump may have air bubbles in the filter which can prevent water from circulating properly.
- Ensure that the pump is fully submersed; the fountain may need additional water once it has begun circulating through the fountain.

Over time, the paint finish will gradually mellow in color, this is part of the natural aging process.