



Elkay Quartz Sinks Lifetime Warranty

Elkay warrants to the original purchaser of an Elkay Quartz sink that Elkay will, at its option, replace or repair, without charge, such product if it fails due to a manufacturing defect for a lifetime of normal residential use. Product replacement does not include transportation cost or labor installation cost. This warranty covers only Elkay Quartz drop-in sinks installed in a conventional countertop surface and Elkay Quartz farmhouse and undermount sinks installed in a granite, quartz, hardwood, or solid surface type counter top only and applies to residential installations only. Elkay reserves the right to examine product in question and its installation prior to repair or replacement.

Waste fittings and accessories are warranted for 1 year from the date of purchase.

Other Warranty Conditions on Sinks

This warranty applies to sinks purchased after August 1 2007 as shown on the purchaser's dated receipt. For sinks purchased prior to August 1 2007, the applicable warranty at that time will be in effect. Our warranty does not cover product failure or damage caused by the use of optional Elkay accessories, abusive treatment, misuse, environmental factors, normal wear including dents and scratches, improper care and cleaning, use of aggressive and abrasive cleaners, damage due to handling or failure to follow the recommended procedures for installation, care and maintenance as detailed in the installation and care guide provided with every sink.

This warranty is extended only to the original consumer purchaser of the product. This warranty does not cover shipping costs, labor costs, or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part, or any other expense or loss. This warranty also does not cover obsolete, discontinued nor display products, whether such items are purchased at discount outlets and/or on-line or sold on clearance or close out.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied are given, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To Obtain Service Under Warranty

1. Write to: Elkay Manufacturing Company
Attention: Consumer Care
1333 Butterfield Road, Suite 200
Downers Grove, Illinois 60515
2. Include a letter containing the following information:
 - a. Date of purchase and installation.
 - b. Proof of Purchase (copy of original dated invoice)
 - c. Description of nature of defect.
 - d. Model number or description of model and/or component part if possible.