

As mentioned earlier, customer satisfaction is very important to our business practice. If you are not completely satisfied with the items you order, we accept return in original condition within 30 days for refund or credit. Please kindly contact us first before you open a case or leave a negative feedback. Same case is true if the items are damaged during delivery process. We will respond to your inquiry within 2 business days.

To purchase this item means that you already read and agree the following terms of sale

- Variation on stone products are part of nature thus unavoidable.
- Thirty days after the purchase date, no refund is permitted. Defective products can only be applicable to exchange. And, the product must be unused.
- The product must be in original condition. Any cut, alter, change to the products may result in disqualifying for refund.