

AIR CLOUD SOLUTIONS

The bed lost air overnight or does not inflate

There are a few answers to this problem.

- A. Upon the first inflation, it is common for the bed not to inflate to 100% capacity due to tightness and wrinkles in the fabric. It may appear to be fully inflated however, in the morning it will seem to have lost some air. SOLUTION; add air

- B. If the bed will not hold air at all from the very beginning, there are usually a few reasons.
 - 1. The main valve is not secure and air is leaking from the valve. SOLUTION; tighten the valve
 - 2. There is a black rubber gasket on the inside threaded part of the main screw-in valve. That must be flat against the valve. If it is not, press with fingers (no tools are to be used) so that the rubber gasket is now against the inside head edge of the valve.
 - 3. The valve is missing; call Air Cloud Customer Service at 626 855-2707 for a valve gasket.
 - 4. Remove the valve and re-install making sure not to force the valve. It may need a re-set.

- C. The motor does not turn on. Check the wall outlet or extension cord to be sure the motor is getting electricity. If not call Customer Service for a motor. 6 screw easy 5 minute installation.

- D. If the bed held air upon inflation but lost most air and is almost or completely flat. Check A and B for solutions and if that does not solve the problem call Customer Service